



TRAFFIC WATCH

Jul/Aug/Sept 2005

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Buoyant Synergy for FLEH and LTH

All has been set on a positive platform when Freight Links Express Holdings Limited (FLEH) bought into majority shares of LTH Logistics (S) Pte Ltd in November 2004. Indeed, synergy has only been getting better for both businesses since the acquisition.

In an earlier comment on the acquisition, Mr. Eric Khua, Chief Executive Officer of FLEH, had said *"The capabilities and experience of LTH in the chemical logistics business will help strengthen our position as a regional logistics solutions provider and expand our portfolio of clients in the chemical logistics sector. FLEH will also be able to assist LTH with its freight forwarding and warehousing needs. Together we can harness each other's strengths and resources to propel our Group into a new phase of growth."* From the various developments since the acquisition, it is evident that this comment had painted a realistic picture of what was to be reaped from the venture.

Since 2004, LTH has been operating the warehouse at Gul Circle for Freight Links. Its logistics operation has now extended to other Freight Links' warehouses located at 33/35 Penjuru Road. In addition to warehousing, Freight Links' group of companies has also benefited from LTH in terms of generating freight forwarding business for Dangerous Goods (DG) to countries such as Thailand, Philippines, Vietnam and India.

LTH is currently investing in IT infrastructure to deliver better customer service so as to gain a competitive edge and strengthen our foothold in this industry.

These IT enhancements will result in higher efficiency and immense benefits to LTH.

LTH has also added a new fleet of vehicles for Singapore and Malaysia to increase its capacity to cater for business expansion.

The Singapore Chemical Industry Council (SCIC) Annual Dinner 2005 warrants noteworthy mention as LTH was presented two merit awards - the Distribution Code and the CAER Award for the year 2004. It was indeed a joyous occasion that marked yet another milestone in LTH's accomplishments in the chemical logistics industry.

Following new Fire Safety (Petroleum and Flammable Materials) Regulations that will govern road transportation of petroleum and other flammable materials in Singapore with effect from 1 July 2005, LTH came up with various drills and tests for the team in concern, as part of our preparation in adapting to the new changes. The efficiency of the LTH team in dealing with these new regulations put us in a position to share their knowledge with the freight-forwarding arm of Freight Links during a joint briefing on the new regulations. During the programme, a general briefing on the new rulings was conducted, followed by an exchange of pointers between both parties. The programme was well wrapped up by a lively question and answer session where valuable experiences and ideas flowed freely. This sharing exercise will indeed put us in a better position to service our clients well.



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LTH Logistics Website Revamped!!

Our website have been revamped and the new website address is www.lthlogistics.com It was officially launched on 1st June 2005.

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Country Focus: PT Lee Thong Hung Logistik



LTH Logistics provides 3rd party logistical services to chemical & petrochemical industries in Singapore, West Malaysia, Indonesia and Thailand. This article provides an overview of our company's resources, competencies and added values in Indonesia.

Established in 2001, the company's main activities in Indonesia are all transport-related; namely trucking in ISO-tanks, light trucks, trailers and container.

We have an operational office sited at Cilegon with 12 office staff and 32 drivers. This office mainly served all the transport orders from Merak (liquid terminal and chemical plants) and traffic to/from Tanjung Priok port. It also coordinates the finished goods deliveries from plants in Merak to customers and distribution hubs in the Java peninsula, namely to regions like Jakarta, Tangerang, Bekasi, Cibitung, Bandung, Karawang, Bogor and Surabaya. Supporting this office are 2 vital elements - a vehicle depot where we carry out our preventive fleet maintenance and a safety officer where safety management is promoted and reinforced. We also have a vehicle depot at Surabaya to support our vehicle staging activities there and at the same time serve as a rest station for our drivers before they proceed their return journey.



Working closely with LTH, we have 4-5 key sub-contractors supporting the transport network throughout Java. This is important as the road conditions (traffic jams, hilly roads) and geographic coverage (longer distances) would require a larger fleet size in order to deliver the cargoes to our customers timely and safely.

LTH extends the KPI and Safety Management System to all our sub-contractors so that, collectively as a team, we achieve our safety and KPI targets together.

At the Tanjung Priok port vicinity, we have a shipping office, which is staffed by 3 employees. In this office, we handle all export/import documentation and coordination activities. In Indonesia, LTH Logistics has a full business license (license to transport) and is also an active member of KN-RCI (Chemical Association) and Responsible Care.



By end 2005, we will be setting up warehouses at Tangerang and Cibitung area. This serve as hubs for finished goods re-distribution from Merak, as well as for trading goods importing from Tg Priok port to the eastern part of the Java peninsula. By then, these warehouses will receive the management know-how and technology transfer from LTH's Singapore operations. Training will be given to the employees in this area and sops will be implemented in the daily warehouse operation.

LTH Logistics is committed to the business growth in Indonesia, to serve our customers well and in the process, provide stable employment to our employees there.

Cawangan : PT Lee Thong Hung Logistik

LTH Logistics adalah sebuah syarikat yang menyediakan perkhidmatan kepada rangkaian industri kimia dan petrokimia di Singapura, Semenanjung Malaysia, Indonesia dan Thailand. Keterangan dibawah ini menerangkan tentang keberadaan sumber daya, kecekapan dan nilai-nilai tambah yang dimiliki pada cawangan di Indonesia.

Ditubuhkan pada tahun 2001, kegiatan utama syarikat adalah sesuatu yang berhubung dengan pengangkutan, khususnya pemunggahan tangki-tangki ISO, menggunakan lori kecil, treler dan kontena. Kami memiliki sebuah pejabat operasi di Cilegon dengan 12 orang kakitangan pejabat dan 32 pemandu kenderaan berat. Pejabat ini menjalankan perkhidmatan pengangkutan antara Merak (kawasan perindustrian kimia) dan pelabuhan Tanjung Priok. Ia juga melaksanakan penghantaran bahan-bahan yang telah dihasilkan dari kilang-kilang di Merak kepada para pelanggan dan rangkaian pengedaran di Semenanjung Pulau Jawa, yang merangkumi kawasan seperti Tangerang, Bekasi, Cibitung, Bandung, Karawang, Bogor dan Surabaya. Dua perkara yang menjadi tunggak kekuatan cawangan ini adalah sebuah depo kenderaan, dimana pembaikan dan perawatan pada keseluruhan kenderaan dilaksanakan. Kedua adalah seorang Pegawai Keselamatan, Kesihatan Pekerjaan yang bertanggung-jawab menjalankan Program Pengurusan Keselamatan seperti mewujudkan dan mengekalkan keadaan bekerja yang selamat dan sihat ditempat kerja; memberikan latihan; menggalakkan budaya keselamatan dan kesihatan di dalam kerja. Kami juga memiliki sebuah lagi depo di Surabaya, ia digunakan sebagai pusat perhimpunan dan tempat rehat untuk para pemandu kami sebelum mereka bertolak pulang ke Merak.

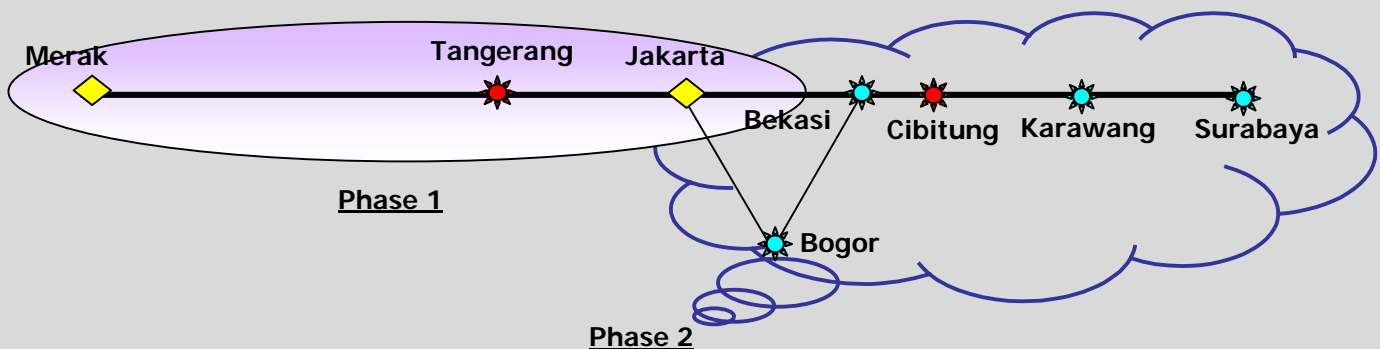
Ada 4 hingga 5 sub-kontraktor yang bekerja rapat dengan LTH membantu dalam pengedaran kepada kesemua rangkaian Pulau Jawa.

Ini amat penting kerana disebabkan keadaan jalanraya (kesesakan, berbukit-bukit) dan penghantaran jarak jauh memerlukan kenderaan yang sesuai untuk melakukan penghantaran kepada para pelanggan tepat pada masa dan selamat. Sebagai sebuah kumpulan, LTH berkongsi statistik keselamatan dan Sistem Pengurusan Keselamatan dengan sub-kontraktor, dengan demikian kami dapat mencapai sasaran bersama.

Kami juga mempunyai pejabat di Tanjung Priok dengan 3 orang tenaga kerja untuk menguruskan dokumen export/import dan menyelenggarakan kegiatannya. Di Indonesia, LTH Logistics telah mendapatkan Izin Urusniaga (Lesen Pengangkutan) dan juga anggota tetap KN-RCI (Persatuan Kimia Nasional) dan "Responsible Care".

Pada akhir tahun 2005 kami ingin mendapatkan gudang di kawasan Tangerang dan Cibitung. Ini akan menjadi sebuah rangkaian untuk bahan-bahan yang telah diproses dari Merak sebelum diedarkan kembali, begitu juga dengan barangan yang diimport melalui pelabuhan Tanjung Priok untuk kegunaan di sebelah timur Semenanjung Pulau Jawa. Gudang ini akan dilengkapi dengan pengetahuan pengurusan dan teknologi yang akan dipindahkan dari bahagian operasi Singapura. Latihan-latihan akan diberikan kepada para pekerja mengenai ketrampilan pengurusan gudang dan hal-hal keselamatan dan kesihatan pekerjaan. Ini semua akan diterapkan untuk kegiatan harian mereka.

LTH Logistics bersungguh-sungguh untuk mengembangkan perniagaannya di Indonesia, memberikan perkhidmatan yang baik kepada para pelanggan dan juga menyediakan pekerjaan yang mantap kepada para pekerjanya.



ISO Audit for LTH Logistics (S) Pte Ltd

LTH logistics (S) Pte Ltd achieved the ISO 9000:2000 certification in year 2002 after being audited by Lloyds. The ISO certification represents that the company has a Quality System in place with all procedures, work instructions and records documented and that it conducts operations based on ISO guidelines.

Since the certification, we have went through several audits, both internal and external, to ensure that the Quality System is in placed and that all operations are carried out based on well documented procedures.

The recent internal and external audits were carried out in July 2005. This year, we invited a group of Lead Auditor trainees from Neville Clarke to conduct the internal audit. This arrangement with Neville Clarke represents a win-win situation for both organisations as the trainees gained experience in real audit environment while LTH gains a more objective audit. This exercise again exhibits LTH's commitment to community service.

During the audit, the trainees had a guided tour of our premises whilst conducting an in-depth audit on the Quality System. There was no major non-conformance found and even put up a few tips to LTH to improve our key processes. Several of their recommendations were adopted and on the whole the audit was a great success.



(front-left) Rebekah, Dwi, Vivian (LTH) & Valerie (back-left) Au Yong (LTH), Harald, Mr. Lim (LTH), Kelvin & Edward

KAMT Update

Our Key Account Managers have been quite busy for the past few months. Customer meetings were more frequent than usual. Several significant events that took place recently have warranted us to visit our key customers urgently -- the Singapore's new Fire Safety (Petroleum & Flammable Material) Regulation, the Malaysia's highway toll increase and diesel cost escalation. All these 3 events have a major impact to the viability of our transport operations, as our cost went straight up.

In order to off-set the cost escalation, we have tabled a few cost-sharing proposals to recover some grounds -- namely fuel surcharge, FM surcharge and toll rate revision. Our KAM Team members have been busily explaining to our key customers about the proposed changes, the background and the situation we are facing. We are aiming for a cost sharing basis with our key customers so that the day-to-day operation can still be executed without much fuss.

"We are somewhat fortunate that our customers is willing to lend their ears and listen to our plight", commented Jauna. "Some of them have even sent us their price revisions well ahead of the meeting, as there is already a fuel factor incorporated in the Transport Contracts". Looking ahead, Jauna expects that the situation is not exactly that rosy, as competition amongst transporters is going to get tougher and there is still no signs that the fuel price is likely to fall in the short term, at least not for this year. Let's hope the fuel prices can be stabilise soon.

Health Promotion at Our Workplace

At LTH Logistics, we viewed workplace healthcare as a value-added investment and recognise that it is important to care for the well-being of our employees if we wish to increase our efficiencies.

This year's NKF health screening exercise was conducted on 21st June at our HQ at Tanjong Penjuru with 80 employees participating. NKF is committed to working with us in our workplace and this is the fourth year running that they have supported LTH with consultation as well as logistical planning and healthcare support. Our employees can be assured of a successful preventive healthcare programme once again.



BP International Driving Championship: The road to Cape Town



En. Zulkepli Bin Mohamad (third from right)

The regional final was conducted on 7th – 9th July 2005 at Kuala Lumpur, Malaysia. We have sent one of our drivers, En. Zulkepli Bin Mohamad to take part in the competition. En. Zulkepli has been performing the Acid delivery for BPPA for almost 5 years and has a very good safety records with few driving violation. Thus, he was deemed the best candidate to represent LTH in this competition.

The regional final saw many drivers from the Asian countries and the competition was very intense as all the best drivers from the region gathered in KL for the competition.

Our driver, En. Zulkepli Bin Mohamad emerges as 2nd overall winner in the Heavy Articulated category. He will be representing LTH to take part in the final at Cape Town, South Africa in November.

Congratulation and well done En. Zulkepli.



Recently, the BP group has organized an International Driving Championship targeting at all BP employees and contractors working for BP. The competition is classified into 3 main categories: (1) Professional Light Vehicle, (2) Heavy Articulated and (3) Heavy Rigid. The aim of this competition is to recognize and rewards the drivers to promote safe driving, reducing the number of accidents and to compete against the most skillful and safety conscious drivers in the region.

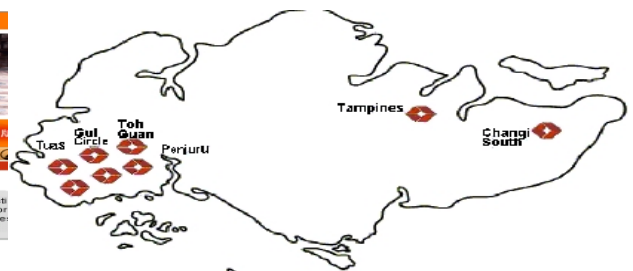
New Website for Freight Links Group

Freight Links Group has its humble beginnings in 1981 when it first started out as a freight forwarding company in Singapore - Freight Links Express Pte Ltd. By 1995, Freight Links Group had risen to the ranks of public-listed companies on the Singapore Stock Exchange.

For the past 24 years, the group has developed a solid foundation and an extensive network in the region, providing total logistic solutions to its valued clients. Beyond Singapore, Freight Links Group has pronounced presence in countries such as Malaysia, Thailand, Hong Kong, Australia, China and Dubai.

Freight Links Group is supported by over 120 overseas freight forwarding agents and reaches out to more than 700 destinations worldwide. Our global-spanning network, coupled with excellent resources allow us to provide a wide spectrum of integrated logistics services to our customers in various industries.

To value-add to our customer service, we have newly uploaded our company website www.freightlinks.net to provide our existing and potential customers with useful details on our array of services and important links. Please feel free to view this website.





Information System Upgrade

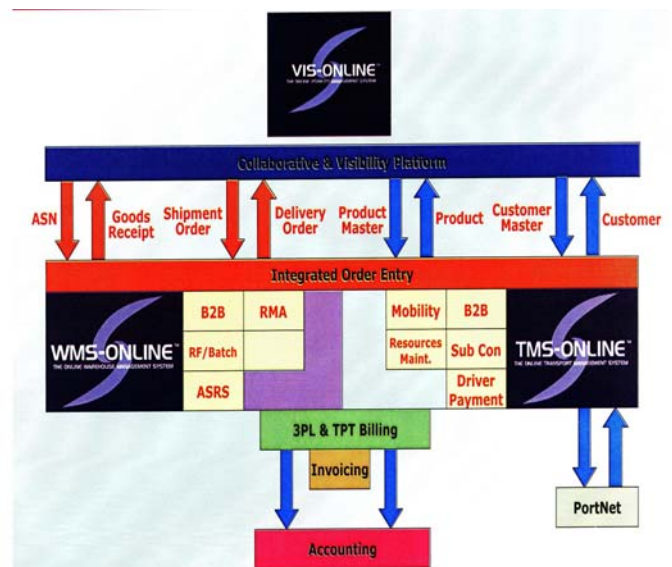
The logistics market today operates in a highly dynamic, competitive and technology-driven environment. Customers expect a real time high visibility and track and trace capability for their inventories. ERP-ERP interfaces and linkages are highly integrated with vendor-customer inventory system.

To meet customer expectations, enhance our logistical support and improve our technology and competitiveness. LTH have undertaken major IT upgrades in the mid of this year.

LTH have invested S\$600,000 in Logistics Management System Online (LMS) which integrates 2 main modules; i.e. Warehouse Management System (WMS) and Transport Management System (TMS).

By integrating both the WMS and TMS into workflow, we can now able to offer real time inventory and execution visibility to our clients. Our clients can login to internet to view the inventory as the system is 100% web browsable. It also effectively cut down the operational set-up time at local site from a few months to within a week and improves the new operation startup efficiency.

The system that LTH has set up also includes a virtual operation implemented across the region in five user sites – four in Malaysia and one in Indonesia. The hub itself is based in Singapore, with all transactions logged here. The operation support will also be from Singapore, especially on operational quality and system management aspects.



Accounting System Upgrade: ACCPAC Corporate Edition

LTH has upgraded the accounting system from ACCPAC DOS version to ACCPAC WINDOW version since May 2005.

ACCPAC Advantage Series Corporate Edition is a completely web-based, affordable and expandable business management application for medium-sized accounting environments.

Corporate Edition offers powerful analysis and reporting tools and a complete accounting feature set with operations management capabilities; and because it is built on the same superior architecture as the Enterprise Edition, it is easy to move up as our business needs expand. Corporate Edition can provide as many as ten concurrent users at any one time.

LTH has purchase 3 modules of ACCPAC advantage series which are; 1) General Ledger, 2) Accounts Receivable & 3) Accounts Payable

The setup and installation started in May after the 2004 Financial year closing. During the initial period, there were many problems, especially the conversion of DOS data to Window version. Test printing of the reports were not so smooth either.

After going through 2 hard months, ACCPAC Window is finally funning on track in July 2005.

How we handle confined space work

In LTH, we do not take confined space work lightly; the entire operation is strictly controlled by a comprehensive safety system. This system includes policy and procedures, which is adapted to suit our operations and subject to periodic review and update.

As a company policy, we forbid entry in to confined space unless the task is inevitable. This policy together with other HSSE (Health, Safety, Security & Environment) policies, are explained in the New Employee Safety Training and Refresher Training programmes. Our Tank Entry Procedure, Tank Rescue Procedure and Tank Cleaning Procedure is applicable to all confined space work. Entry Permit must be obtained prior to job commencement. Experienced staff is trained for the job and most importantly, they will all be certified by Mandatory Safety Courses before they are assigned to carry out the task.

The Emergency Response Team and staff involved in confined space work are trained for rescue operations and drills are conducted regularly. Within the organisation, we have competent Confined Space Assessors and Manhole Supervisors to oversee the entire situation.

In addition rescue equipment like the air supply system and self-contained breathing apparatus are regularly maintained for emergency use.

We are constantly looking out for ways to improve our safety standards and to ensure a safe and healthy environment for our workers.



Worsening Haze Condition in West Malaysia

The visibility level in several parts of the Malaysia North South Highway was reported unsatisfactory with the worsening haze condition, during the month of August. Many cities like Klang Valley, Petaling Jaya and Penang were badly affected.

We offered the following safety tips for our drivers.

- 🚨 All drivers should be on alert and to always monitor situation at the highways.
Inform immediate supervisor if the situation affects the delivery schedule.
- 🚨 Drivers are advised to be more careful, drive slower and to switch on the headlights of their vehicles when driving in hazy condition.
- 🚨 If they need to stop at emergency lanes to repair their vehicles, they should switch on the hazard lights.
- 🚨 Whenever necessary, they are encouraged to utilise the services provided at the rest area along the highways.
- 🚨 Last but not least, seek immediate treatment if they were down with flu, coughing and sore eyes.

At LTH, we always work safely and maintain high vigilant level.



Fire Safety (Petroleum & Flammable Material) Regulation

The Fire Safety (Petroleum & Flammable Material) Regulation 2005 was gazetted on 16th February by the Singapore Civil Defence Force (SCDF). SCDF-issued licences will be required for the import, storage or transport of petroleum and flammable materials. Applicants for these licences need to satisfy a range of requirements, including the need to submit detailed site and floor plans containing information such as the exact location of the containers/tanks, quantity and class of petroleum and flammables involved, and the fire extinguishing equipment and facilities available.



Transportation

Vehicles transporting petroleum or flammable material weighing more than 3 metric tons will all be fitted with the Hazmat Transport Vehicle Tracking System (HTVTS) which uses the Global Positioning System (GPS) to track their whereabouts. Registered foreign vehicles must rent this tracking device after they pass through the Tuas Checkpoint.

These vehicles will then be monitored closely and consistently by SCDF from their main control centre to ensure that drivers keep to their stipulated routes when transporting their cargoes within a fixed time. They are also to steer clear of crowded areas such as the Central Business District, Central Expressway and the Benjamin Sheares Bridge.



Warehousing



The new FM Regulations will also require all licensed companies to update SCDF with information on the inventories of flammable materials within their premises. This inventory information bank is to facilitate emergency mitigation response in the event of a chemical incident. The revised FM Regulations also make the Company Emergency Response Team (CERT) mandatory for licensed premises with large quantities of petroleum and flammable materials, and restrict the sale and supply of large quantities of flammable materials to non-licenses.

Safety Contest

As part of the safety promotion exercise, LTH has embarked on another safety initiative named as "Spot the Hazards". A photo with unsafe practices within LTH operations will be shown to all employees every alternate month, contest participants are to identify the hazards in the photograph and send the entry to the HSE office. The entry with the highest number of hazards correctly identified will be the winner and he/she will receive a prize from the company. Supervisors are also encouraged to discuss the hazards in the photograph in the toolbox meeting. More than 20% of the employees submitted their entries in the first contest, and many are submitted by the tanker drivers.

LTH in action complying with the FM regulation



LTH has been following the progress of implementing the new FM Regulations closely, having several dialogues with SCDF regarding it, and has also played a part during the installation of the HTVTS (Hazmat Transport Vehicles Tracking System).

During May/June, all our trucks assembled at our Tanjong Penjuru office to fit their vehicles with tracking devices and new orange license plate, signifying the green light to carry restricted cargoes under the FM Regulation. All the drivers were also briefed on the new FM Regulations which will take effect from 1 July 2005.

We also had a trial run in June on the blinking & horn alarm system, involving 25 vehicles. This system will be activated at the SCDF control center whenever the trucks deviate from their approved routes. It was found to be working well.



CERT and TERP

Under the new FM Regulations, all companies carrying and storing Petroleum/Flammable Materials within Singapore have to form a Company Emergency Response Team (CERT) and submit a Transport Emergency Response Plan (TERP). For LTH, we have an existing CERT in place and had aligned this ER Team to meet the requirements of this new FM Regulations.



Safety Highlight

As part of our continuous efforts to improve safety levels, we have implemented the "Painted door-swing zone", which is a precaution for the staff when they walk past the door or opening them. This idea serves to fare warn someone from being hit by a door opening from inside.



Stand outside the painted door-swing zone to prevent being hit by the door when someone opens the door from the inside.

If your clothes catch fire... 如果衣服着火... Jika pakaian anda terbakar...

In the event that your clothes catch fire, remember to **Stop, Drop and Roll**.

如果你的衣服着火，不要慌张，停下来，躺在地上及滚动。

Jika pakaian anda terbakar, jangan lupa untuk **Berhenti, Rebah dan Berguling**.

1. Stop

☞ Do not panic and run.

停下来

☞ 不要慌张奔跑。

Berhenti

☞ Jangan cemas atau lari.

2. Drop

☞ Whether indoors or outdoors, drop down immediately, cover your face with your hands.

躺在地上

☞ 不论是在室内或室外都应该立刻躺下来，并用手遮住脸部。

Rebah

☞ Samada anda di dalam atau di luar rumah, segera rebah dan tutup muka dengan tangan anda.

3. Roll

☞ Roll over and over to put out the flames. Rolling smothers the flames by removing oxygen. Covering your face with hands prevents flames from burning the face and helps keep fumes and smoke from reaching the lungs.

滚动

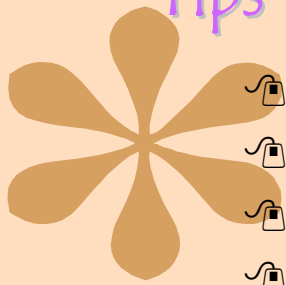
☞ 不断滚动以扑灭火焰。滚动可以消除氧气，进而扑灭火势。用手遮住脸部以避免被火烧伤，同时不让热气和烟雾进入肺部。

Berguling

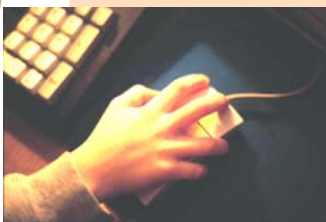
☞ Bergulinglah untuk mematikan api. Berguling akan menghentikan bekalan oksigen kepada api. Menutup muka dengan tangan akan mengelakkan api dari membakar muka dan mencegah bahang dan asap dari memasuki paru-paru anda.

Source: Civil Defence ~ Emergency Handbook

Tips for Healthy Mouse Use



- ✔ Use your elbow to move the mouse, not your wrist.
- ✔ Limit the amount you use the tracking device.
- ✔ Use keyboard shortcuts.
- ✔ Consider a mouse with a scroll wheel if you are surfing the web or edit long document.
- ✔ Don't click too hard!
- ✔ Hold your mouse correctly.
 - ❑ Avoid letting your fingers "hover" above the mouse or trackball buttons.
 - ❑ Use a light grip.
 - ❑ Don't hold the mouse when you're not using it.
 - ❑ Keep your wrists in a straight or "neutral" position.
- ✔ Try to use the other hand to operate the mouse.
- ✔ Consider placing padding or a rest under your elbow if you are using a trackball.
- ✔ Relax your hands after every 20 minutes continuous usage.



Coincidence or Not?

If,	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z
Equals,	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26
Then:	K	+	N	+	O	+	W	+	L	+	E	+	D	+	G	+	E	(KNOWLEDGE)								
	11	+	14	+	15	+	23	+	12	+	5	+	4	+	7	+	5	= 96%								
	H	+	A	+	R	+	D	+	W	+	O	+	R	+	K	(HARDWORK)										
	8	+	1	+	18	+	4	+	23	+	15	+	18	+	11	= 98%										

Both are important, but the total falls just short of 100%

But:	A	+	T	+	T	+	I	+	T	+	U	+	D	+	E	(ATTITUDE)									
	1	+	20	+	20	+	9	+	20	+	21	+	4	+	5	= 100%									

Safety really is about attitude....

Make 100% Safe Behavior your choice both ON and OFF the job!